

Dear MAGFest Guest:

Welcome back to Gaylord National! We are proud to be the host of Super MAGFest Prime, and our STARS look forward to your visit each year. We are excited to improve your stay with the Gaylord Hotel's Wayfinding app. The app provides access to key resort services, on-property navigation, and locating your group's registration desk with ease. Scan the QR code to download the free app and find your group's registration desk. Please see the back for information on F&B offerings.



- Hotel Check out is 12:00noon. Due to high occupancy, we will not be able to grant late check outs.
- Discounted parking of \$19 per 24-hours in available: If you did not already prepay, you can either charge your parking to your room or purchase a discount parking ticket from the parking desk in Prince George's Exhibit Hall E.
- Safety is always key: Please do not accept any food or drinks from any unknown guests or attendees.
- magTV is broadcasting on channel 51. Tune in for concerts, live-streamed events, and more.
- In Case of Emergency, call/text the **MAGFest Security Hotline** at **(833) FEST-SEC (833-3378-732)** anytime during the event.

HOTEL POLICIES

1. **No excessive noise allowed:** We value our guests and want an enjoyable time for all. Our Safety Services team responds to all noise complaints and will issue a warning to any room or group of people. Any subsequent complaint will result in that group being asked to leave the hotel
2. **Only limited alcohol for personal consumption is allowed:** Guests are allowed to bring alcohol for personal consumption (e.g., one unopened bottle of wine or six-pack of beer) in their guestrooms only. Any person seen consuming or carrying any alcohol in excess of an unopened bottle of wine or a six-pack of beer will be asked to remove the alcohol from the premises. Failure to comply will result with the guest being asked to leave the hotel.
3. **Parties are not allowed in guest rooms or suites.** Large gatherings are not allowed at any time in guest rooms. If a party is discovered by our Safety Services team, the guest and members of the party will be asked to leave the premises immediately.
4. **Proper attire at all times:** MAGFest's dress code is available here: <https://super.magfest.org/dress-code>
5. **No weapons permitted:** Weapons of any kind or size are not allowed on the premises. Any props must be checked by Cosplay Prop Check outside Expo Hall E where they will be "peace bonded" and easily identifiable by our team. Those weapons that do not meet MAGFest's policy will be confiscated. See MAGfest's weapon policy for more information and please comply with any questions from our staff.
6. **No items allowed on Atrium room balconies.** You are not allowed to hang any banners, clothing or any items from the windows or balconies of Atrium rooms. Also, nothing may be thrown from the balconies.
7. **No smoking or vaping allowed:** Gaylord National is a non-smoking facility and there is no smoking or vaping allowed in the guest rooms, Atrium or balconies. Smoking or vaping is only permitted outside of the hotel in designated areas where ashtrays are provided. If evidence of smoking or vaping is observed, a \$250 cleaning fee will be charged to the guest room account.
8. **Damage to guest rooms:** Any damages around the property or in the hotel guest rooms will be charged to the guest account. Any damages incurred will also result in the hotel exercising our right to refuse reservations for future visits.
9. **Photo policy:** Photographers with a valid 2024 MAGFest badge may take photos in public space areas with HAND-HELD equipment only. No set up of lighting, stands, climbing on furniture, backdrops, cords, props etc. allowed in public space. For any additional information regarding MAGFest's photography and video/audio recordings policy, please visit www.magfest.org/codeofconduct

Our goal is for everyone to have a fun, enjoyable and safe stay at Gaylord National. It is imperative that all guests experience a comfortable environment, especially in the evenings in their guest rooms. We appreciate your compliance with the hotel policies.

Sincerely,



Dan McKeon
Area General Manager, Gaylord National Resort



**GAYLORD
NATIONAL®**

GAYLORD NATIONAL BAR & RESTAURANT SCHEDULE

WEDNESDAY, JANUARY 17 - SUNDAY, JANUARY 21, 2024

Grayskull Tavern - Lower Atrium

Become a master of the universe at Grayskull Tavern with these specialty drink potions.

Open Daily
2:00pm - 9:30pm

Rush - Lower Atrium

Experience the adrenaline of quick and satisfying hot meals for lunch and dinner on the go at our pop-up Atrium eatery.

Open
3:00pm - 9:00pm Wednesday,
11:00am - 9:00pm Thursday - Saturday

Harbor Social - Lower Atrium

Interactive sports bar experience with great food, drinks, TVs throughout, and games like bocce ball, darts, duckpin bowling and more.

Open Daily
4:00pm - 1:00am

Belvedere Lobby Bar - Lobby Level

Enjoy garden views in our Atrium and enjoy MAGFest performers Thu-Sat from the comfort of our Lobby Bar. Find draft beers, champagnes, cocktails, and light bites for the perfect evening.

Open Daily
4:00pm - 12:00am Wednesday
*Food available 5pm-10pm
*2:00pm - 12:00am Thursday - Saturday
*Food available 3pm-10pm

Potomac District Café & Market - Lower Atrium

Freshly prepared hot meals and light bites to-go, along with a fully stocked wine and spirit shop. Serving breakfast, lunch, dinner, all-day snacks, and proudly brewing Starbucks® coffee.

Open Daily
6:00am - 12:00am Wednesday
24 Hours starting 6:00am Thursday - 12am Sunday
*Cold snacks and drinks available 12am-6am daily

POSE Rooftop and Lounge - Lobby Level

Rooftop bar featuring MAGFest curated DJs Thursday - Saturday, Insta-worthy environments, neon lights, and the perfect view of the harbor.

Open
6:30pm-1:30am Wednesday
7:30pm-2:00am Thursday - Saturday
Located: 19th floor

Old Hickory - Lobby Level

Join us for our signature breakfast buffet. Dinner showcases the highest quality beef, fresh Maryland seafood, and fine wines. Available for breakfast, lunch, dinner, and Sunday brunch.

Open Daily
B: 7am - 10:30am
L: 11:30am - 1:30pm
D: 5pm - 10pm

